

# Leigh Family Practice

## Patient Representative Group Patient Survey 2013

Leigh Family Practice is a Patient-Centred Practice and we are keen to involve as many of our patients as possible in our Patient Survey 2013. This will ensure that the completed forms are as representative of our Patient population as possible. The results of this short Patient Survey will help us to improve our services to you. Please try to answer all the questions and return the completed survey to Reception.

**Your help is very much appreciated.**

### 1. What is your gender?

- Female
- Male

### 2. Which category includes your age?

- Under 16
- 17-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75-84
- Over 84

### 3. Please circle your Postcode District?

L35    L39    M3    M21    M28    M29    M46    WN1    WN2

WN3    WN4    WN5    WN6    WN7    BL3    BL5    WA3

### 4. Which Practice Services are the most important to you? Please rank 1 to 5.

- ..... Appointment Availability
- ..... Clinical Care
- ..... Customer Service
- ..... Practice Information & Updates
- ..... Prescription Collection

### 5. How would you like to be informed about Practice Information?

- Newsletter
- TV screen
- Notice board
- Fliers
- Text
- Email
- Website

**Please turn over**

**6. Do you find our PRG Newsletters (including our Carers & Supporters' Newsletters) useful?**

- Yes
- No
- Don't know

Comments

**7. Are you aware that you may find information about our Practice by looking through our website?**

- Yes
- No

Comments

**8. What information (including health messages) would you like us to give you?**

**9. Would you recommend our Practice to Family and Friends?**

- Yes
- No
- Don't know

Comments

**10. Optional:-Please give your name, address, email address and telephone numbers so that we can update our records and contact you if you would like to be part of our Virtual Patient Reference Group. Your contact details will not be passed on to a third party.**

Name

Address

Email Address

Landline Number

Mobile Number

**Thank you**